CAVITE STATE UNIVERSITY – CCAT CAMPUS

CAMPUS HEALTH SERVICES UNIT

External and Internal Services



1. Consultation and Referrals

This procedure shows how the Campus Health Services Unit provide assistance in assessing the physical condition of a patient as well as in the administration of treatment.

Office or Division:	Campus Health Services Unit
Classification:	Simple
Type of Transaction:	G2C-Government to Citizen
Who may avail:	Students, Faculty Members and Employees

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Valid Identification Card	Patient/ Client
Consultation Form	
Dental Record Form	
Medical Certificate Form	
Prescription Form	
Request Form	Campus Health Services Unit
Laboratory Result Form	
X-Ray/ Diagnostic Result Form	
Monitoring Sheet	
Referral Form	
	FEES TO PROCESSING PERSON

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Present Identification Card to the Nurse on	1.1 Confirms personal information from identification card and accomplishes	None	1 Minute	Nurse on Duty



Duty (NOD).	consultation form.			
Submit oneself to the assessment of vital signs.	2.1 Check and record vital signs, refer and accompany patient to the physician or dentist depending on the case.	None	2 Minutes	Nurse on Duty
Submit to the consultation process.	3.1 Examine the patient and prescribe medication.			Nurse on Duty
	 3.2 Physician may refer patient for the following procedures if necessary: a. Wound Care b. Laboratory/Radiologic Exam c. Observation in Ward & Confinement d. Referral to a Medical Specialist e. Transfer to hospital (NOD can also transfer patient if the cases is severe) 3.3 Refer patient to the Nurse on Duty (NOD). 	None	15 Minutes/ depending on the case	Physician/ Dentist, if available and based on their schedule of visit.
Present prescription and submit the medical or dental card to the NOD.	 4.1 Receive the prescription form and dispense available prescribed medication (initial dose only). 4.2 Advise the patient on proper use and intake of medicines. 	None	2 Minutes	Nurse on Duty
5. The patient signs the	5.1 Log the name of patient, name, and quantity of dispensed medicines, and have it signed by the patient.	None	1 Minute	Nurse on Duty
logbook.	5.2 Encode the accomplished consultation form, medical or dental record, and files for safekeeping.	None	1 Minute	Nurse on Duty

5.3 Provide client with Stakeholder's Feedback Form.			
TOTAL:	None	22 minutes	



2. Physical, Dental, and Laboratory Examination of Students

This procedure aims provide assistance in the conduct of Physical, Dental and Laboratory Examination of students for qualification to perform various school function and activities.

Office or Division:	Campus Health Services Unit
Classification:	Simple
Type of Transaction:	G2C – Government to Citizen
Who may avail:	Students, Faculty Members and Employees

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Notice of Admission (NOA)	Office of Student Affairs and Services
Student Health Record Form	
Request Form	Campus Health Services Unit
Laboratory/X-Ray Result Form	
Dental Record Form	Client
Additional Requirements: 2 pieces of 2x2 ID picture Clearance Stub (to be passed in the Registrar's Office)	Campus Health Services Unit/ Registrar's Office
Medical Clearance Form	Modical Specialist
Medical Certificate	Medical Specialist

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Student Admission (NOA) for new and transferee	•	None	1 Minute	Nurse on Duty



medical clearance for returnee students.	procedure (if to be done outside, advise to accomplish diagnostic examination at any DOH-Accredited Diagnostic Center and proceed to Day 2)			
Day 1	TOTAL:	None	1 Minute	
Day 2 1. Present the laboratory results to the NOD.	 1.1 Secure copy of Notice of Student Admission (NOA). 1.2 Collect medical results (photocopy). 1.3 Give original results to the student and issues Student Health Record. 	None	2 Minutes	Nurse on Duty
Fill out Student Health Record and submit to the NOD.	2.1 Issue clearance stub to be presented at the Registrar's Office. 2.2 Provide client with Stakeholders' Feedback Form.	None	2 Minutes	Nurse on Duty
*Additional Procedures: If, with medical findings especially X-ray results	Advise student to undergo special diagnostic procedure; or refers to medical specialist	None	3 Minutes	Nurse on duty Physician (Specialist)/ Hospital accredited to the specialist
Day 2	TOTAL:	None	7 Minutes	



3. Physical, Dental and Laboratory Examination of Applicant Employee, Faculty and Staff for Preemployment and Re-employment

This procedure covers the pre-employment physical, dental and laboratory examination, including treatment, advises, and referrals of applicant employee and faculty.

Office or Division:	Campus Health Services Unit
Classification:	Simple
Type of Transaction:	G2C-Government to Citizen
Who may avail:	Campus Officials, Faculty Members and Employees

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CHECKLIST	OF REQUIREMENTS	WHERE TO SECURE			
Medical Endorsement Form		Human Resource and Development Office (Notice)			
CSC Form No. 211 Medical Certi	ficate				
Personal Information Sheet or Ide	entification Form	Campus Health Services Unit			
Medical Form					
Request Form					
X-Ray Result Form					
Dental Record Form	Dental Record Form Medical Specialist depending on the so satellite campus		he schedule per		
(Main Campus) to undergone Ph Physician.	I to go in University Health Services Unit hysical Examination or in any Government in done at the University Health Services	Jnit Any Government Physician/ ent University Health Services Unit			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PROCESSING PERSON PAID TIME RESPONSIB			



Day 1 1. The client presents Medical Endorsement Form issued by HRDO or any letter that the employees are hired in the campus as employee.	1.1 Secures copy of Medical Endorsement Form. 1.2 Issues Request Form for diagnostic procedures and CSC Medical Certificate.	None	2 Minutes	Nurse on Duty
If Laboratory and Diagnostic Examination will be done outside: 2. Fill out the Personal Information Sheet and submit to the NOD.	 2.1 Advises to accomplish laboratory and diagnostic examination at any DOH-Accredited Diagnostic Center and advises to accomplish other tests (including Neuropsychiatric test for Newly-hired Faculty and for Promotion). 2.2 Instruct to go in any Government Physician for Physical Examination and if the employee decided to do it in University Health Services Unit, they need to bring all the result of the laboratory. *Advance to DAY 2 of Physical Examination in UHS if patient decided to undergone P.E at UHS. 	None	2 Minutes	Nurse on Duty
Day 1	TOTAL:	None	4 Minutes	



Day 2 Physical Examination				
1. The client presents laboratory result, Neuro-psychiatric Result including CSC Medical Certificate signed by any Government Physician.	 1.1 Collect medical results including signed CSC Medical Certificate and Personal Information Sheet. 1.2 Provide client with Stakeholders' Feedback Form. 	None	3 Minutes	Nurse on Duty
*Additional Procedures (If there is abnormal findings)	2.1 Advises to undergo additional laboratory and or special diagnostic procedures and or refers to medical specialist.	None	2 Minutes	Physician (Specialist)/ Hospital accredited to the specialist
Day 2 (Physical Examination)	TOTAL:	None	5 Minutes	
Day 2 Physical Examination (If the University Physician is available for visit)	TOTAL:			
Day 2 Physical Examination (If the University Physician is	1.1 Issue charge slip for payment of Physical Examination.1.2 Advise to return to Clinic after payment.	None Php 125.00	5 Minutes 1 Minute	Nurse on Duty



3. The client presents laboratory result, Neuro-psychiatric Result including CSC Medical Certificate.	 3.1 Collect medical results, Three (3) copies of CSC Medical Certificate and Personal Information Sheet. 3.2 Checks and records vital signs. 3.3 Issues the medical form with attached photocopy of laboratory and diagnostic results. 	None	3 Minutes	Nurse on Duty University Physician available
The client proceeds to medical section for physical examination.	4.1 Does physical examination and signs the medical form together with the triplicate copy of CSC medical form for fitness or unfitness to work.	None	7 Minutes	Physician
5. The client proceeds to the NOD.	 5.1 Secures copy of one (1) medical form and CSC medical certificate form with attached photocopy of diagnostic results for encoding and safekeeping. 5.2 Provide client with Stakeholders' Feedback Form. 	None	2 Minutes	Nurse on Duty
*Additional Procedures (For applicant with findings upon examination)	6.1 Advise the applicant to undergo additional laboratory and or special diagnostic procedures and or refer to medical specialist.	None	2 Minutes	Physician
Day 2 Physical Examination (If the University Physician is available for visit)	TOTAL	None	16 Minutes	
Day 1 Laboratory and Diagnostic Examination will be done at				



the UHS:				
The client presents Medical Endorsement Form issued by HRDO.	1.1 Secures copy of Medical Endorsement Form.1.2 Issues Request Form for diagnostic procedures and CSC Medical Certificate.	None	1 Minute	Nurse on Duty
The client proceeds to the Cashier's Office for payment of laboratory and diagnostic examination.	2.1 Issue charge slip for payment of diagnostic examination.2.2 Advises to return to UHS after payment.	Php 1,425.00 for Contractual, Permanent, and Temporary Php 475.00 for Job Order (Php 125.00 physical and dental examination fee is already included)	1 Minute	Nurse on Duty
3. The client proceeds to the Diagnostic Section for examination.	3.1 Performs necessary procedures.3.2 Instructs to return the following day to claim the results.3.3 Advises to accomplish other tests not available in the UHS (eg.	None	30 Minutes	Medical/X-ray Technologist Nurse on Duty
Day 1 (Laboratory and	Neuropsychiatric test, drug test)	PHP1,425.00	32 Minutes	



Diagnostic Examination done at the UHS)	TOTAL:	for Contractual, Permanent, and Temporary PHP475.00 for Job Order		
Day 2 Physical Examination Done at UHS:				
The client presents official receipt and CSC Medical Certificate Form.	1.1 Secure copy of official receipt, one photocopy of results and triplicate copy of accomplished CSC medical certificate.	None	1 Minute	Nurse on Duty
	1.2 Issue Personal Information Sheet.			
2. The client fills-out the Personal Information Sheet and submits to the Nurse on Duty.	2.1 Encodes data to the Medical Form, takes picture and prints the form.2.2 Checks and records vital signs.2.3 Issues the medical form with attached photocopy of laboratory and diagnostic results.	None	3 Minutes	Nurse on Duty
The client proceeds to the dental section for dental examination.	3.1 Does dental examination and signs the medical form.	None	5 Minutes	Dentist
The client proceeds to medical section for physical examination.	4.1 Does physical examination and signs the medical form together with the triplicate copy of CSC medical form for fitness or unfitness to work.	None	10 Minutes	Physician



*Additional Procedures	Advises to undergo additional laboratory and or special diagnostic procedures and or refers to medical specialist.	None	3 Minutes	Physician
5. The client proceeds to the Nurse on Duty.	5.1 Secures copy of one (1) medical form and CSC medical certificate form with attached photocopy of diagnostic results for encoding and safekeeping.	None	1 Minute	Nurse on Duty
6. The client proceeds to the NOD.	 6.1 Secures copy of one (1) medical form and CSC medical certificate form with attached photocopy of diagnostic results for encoding and safekeeping. 6.2 Provide client with Stakeholders' Feedback Form. 	None	1 Minute	Nurse on Duty
Day 2	TOTAL	None	24 Minutes	



4. Physical, Dental and Laboratory Examination of Applicant Employee, Faculty and Staff for Preemployment and Re-employment (Online Physical Examination) (Advisory No. 3 s. 2021)

This procedure covers the pre-employment physical of applicant employee and faculty through online physical examination.

Office or Division:	Campus Health Services Unit
Classification:	Simple
Type of Transaction:	G2C-Government to Citizen
Who may avail:	Faculty Members and Employees
CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Medical Endorsement Form	Human Resource and Development Office (Notice)
CSC Form No. 211 Medical Certificate	Campus Health Services Unit
Laboratory Results Physical Exam done by Private Physician	Client (All requirements are needed for the signing of CSC Form No. 211 Medical Certificate)

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
If Laboratory and Diagnostic Examination will be done outside:				
Submit all scanned copies of laboratories, physical exam and excel format of CSC Medical Certificate to the email address of Nurse on Duty	 1.1 Gather all the scanned copies and medical certificate received by the client. 1.2 Send all copies to the email address of infirmary. 1.3 Advises to wait for the availability of doctor. 	None	2 Minutes onwards (depends on the availability if doctor)	Nurse on Duty/ University Physician
*Additional Procedures				



(with findings upon examination)	Advises to undergo additional laboratory and or special	None	3 Minutes	Physician
	diagnostic procedures and or refers to medical specialist			
Once the CSC Medical Certificate received via email.	2.1 Forward the CSC Medical Certificate to the employees.2.2 Provide client with Stakeholders' Feedback Form.	None	2 Minutes	Nurse on Duty
	TOTAL:	None	7 Minutes onwards	

5. Annual Physical, Dental and Laboratory Examination of University Officials, Faculty Members and Employees (Scheduled on University Health Services)

This procedure aims to determine systematic procedure of the annual physical, dental and laboratory examination of University officials, faculty members, and employees for qualification to continue various school function and activities.

Office or Division:	University Health Services Unit
Classification:	Simple
Type of Transaction:	G2C – Government to Client
Who may Avail:	University/ Campus Officials, Faculty Members and Employees

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE	
Personal Information Sheet or Identification Form		
Medical Form		
Request Form	University Health Services Unit	
Laboratory Result Form		
X-Ray Result Form		
Dental Record Form		
Medical Certificate	Medical Specialist	

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Day 1				
The client proceeds to the UHS for examination based on	1.1 Confirms the schedule for laboratory and X-ray examination.	None	2 Minutes	Nurse on Duty
their schedule	1.2 Issues Personal Information Sheet			



	(Identification form).			
2. Fill-out Personal Information Sheet.	2.1 Encodes the date to the Medical- Dental Form, takes picture and prints the form.2.2 Checks and records vital signs.2.3 Issues request form and claim stub.	None	3 Minutes	Nurse on Duty
3. The client presents the request form to the diagnostic section for examination.	3.1 Performs necessary examinations. 3.2 Advises to claim the results the following day to continue with the physical and dental examination.	None	5 Minutes	Medical/X-ray Technologists
Day 1	TOTAL:	None	11 Minutes	
Day 2				
Proceed to the NOD to claim results and submit to physical and dental examination.	1.1 Releases examination results and issues Medical and Dental Form.1.2 Advises to proceed to the dental section	None	1 Minute	Nurse on Duty
2. The client proceeds to the medical and dental section for examination.	for examination. 2.1 Does Dental/Medical examination and signs the Medical - Dental Form for fit and unfit to work.	None	15 Minutes	Dentist/ Physician
3. The client proceeds to the NOD.	3.1 Secures copy of one Medical - Dental Form for encoding and safekeeping.3.2 Provide client with Stakeholders Feedback Form.	None	1 Minute	Nurse on Duty
Day 2	TOTAL	None	17 minutes	



6. Provision of Emergency Care and Treatment

This procedure aims to provide systematic procedure and immediate actions to patient who needs urgent emergency care and treatment.

Office or Division:	Campus Health Services Unit
Classification:	Simple
Type of Transaction:	G2C-Government to Citizen
Who may avail:	Students, CvSU Faculty Members, Employees, and Campus Officials

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE	
Consultation Form		
Request Form		
Monitoring Sheet		
Referral Form		
Medical Certificate Form	Campus Health Services Unit	
Prescription Form		
Request Form		
Laboratory Result Form		
X-Ray/ Diagnostic Result Form		

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
The patient comes in or brought in as emergency case.	1.1 Places the patient in a comfortable position and immediately looked or present identification of patient through ID card or other means of providing identity.	None	2 Minutes	Nurse on Duty



1a. Unconscious and pulseless:	1a.1 Administer First Aid treatment, call other medical staff for assistance and assess if needed to transfer to the nearest hospital.	None	10 Minutes / depending on the case	Nurse on Duty/ Physician Available
1b. If conscious, the patient gives medical history (if accident in nature) and submits to assessment of vital signs.	1b.1 Elicits medical history or incidence report, checks, monitors and records vital signs.1b.2 Refers patient to physician on duty if applicable or transfer to the nearest hospital	None	10 Minutes/ depending on the case	Nurse on Duty
2. The patient signifies improvement and stability of condition.	 2.1 Prescribes medication with proper instructions and give advises. May issue medical certificate if necessary and if physician is available. 2.2 Reports to the security office if the emergency case is accident and or medico-legal in nature. 2.3 Provide client with Stakeholders' Feedback Form. 	None	3 Minutes	Nurse on Duty / Physician
	TOTAL:	None	25 Minutes onwards	



7. Verification of Physical, Dental, Laboratory and Diagnostic Examination Results of Students Enrollees and Issuance of Medical Clearance for Enrollment

This procedure covers how enrollees can submit their Physical, Dental and Laboratory Examination results/ report through online and drop box syste, for verification and issuance of medical clearance for enrolment purposes.

Office or Division:	Campus Health Services Unit
Classification:	Simple
Type of Transaction:	G2C – Government to Client
Who may Avail:	Students

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE	
Online Student Health Record		
Online Student Request Form	Campus Health Services Unit	
Medical Clearance Form		
Medical Certificate	Medical Specialist (Government Physician/ University Physician)	

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
The student submits requirements through online system/drop box system	 1.1 Check if the students is in the list of enrollees verifies by the Office of the Student Affairs. 1.2 Checks and verifies the completeness of the scanned copies or drop box copies of documents and presents it to the physician. 	None	2 Minutes	Nurse on Duty



The student receives medical clearance	e-mail, electronically signed for confirmation to enrollment. 2.3 If upon verification and assessment, results are unfavorable or noted with communicable diseases, the student enrollee through e-mail is advised to undergo additional laboratory or special diagnostic procedures and or refers to medical specialist before given clearance for confirmation to enrollment. 3.1 Encodes, saves and prints the online documents for filing and safekeeping.	None	7 Minutes	Nurse on Duty Nurse on Duty
through e-mail.	3.2 Provide client with Stakeholders' Feedback Form.	NONE	1 Williate	Traise on bally
	TOTAL:	None	10 Minutes	



8. Health Monitoring of All CvSU Personnel and Visitors Upon Entry to University during Pandemic

This procedure aims to monitor the present health status of all CvSU personnel and visitors who enter the university campus during pandemic occurrence. This includes health survey, contact tracing, and safety precautions.

Office or Division:	Campus Health Services Unit
Classification:	Simple
Type of Transaction:	G2C – Government to Client
Who may Avail:	CvSU Personnel and Visitors

CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
Health Declaration Form		University Health Services Unit		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Fills-out Health Declaration Form and	1.1 Provides the copy of health declaration form to the Security Unit.	None	1 Minute	Nurse on Duty
submits it to the Guard on Duty.	1.2 Distributes copy of health declaration form to every CvSU personnel and visitors that enter the University.	None	1 Minute	Security Guard
	1.3 Checks the answers in the health survey portion of the Health Declaration Form.	None	1 Minute	Security Guard
	 If the answer in the health survey portions are all <u>NO</u> and the personnel or visitor had no fever, he/she will be allowed to enter the campus. 			
	 If there is one or more <u>YES</u> answer/s with or without fever, the security personnel will refer and send him/her 			

to Health Services Unit. TOTAL:	None None	1 Minute 4 Minutes	Security Guard
to the Campus Health Services Unit for further evaluation, management and advises 1.4 Returns back the Health Declaration Form			